



**FEED-BACK**

# **AUDIT E-REPORTING**

**ERINOT 1.2**

**May 12, 2009**

**TELLENGE**  
TELECOMMUNICATIONS & BUSINESS CONSULTANCY

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## Contents

- **audit approach/process/tests**
  - ✓ IVS90 checks
  - ✓ skipper / operator info
  - ✓ 'live' tests with 20 'BTB' test ships
  - ✓ chain tests (February 27)
  - ✓ Koblenz tests (March 4/5)
  - ✓ visit of some VTM's and interviews with some skippers
- **findings**
- **conclusions**
- **recommendations**
- **considerations**

|                    |                           |
|--------------------|---------------------------|
| Findings based on: | - IVS90 checks            |
|                    | - Skipper / Operator info |
|                    | - 24 'BTB' test ships     |
|                    | - Chain tests (February   |
| 27)                |                           |
|                    | - Koblenz tests (March    |
| 4/5)               |                           |

Total of 164 tests (71 unique ships)

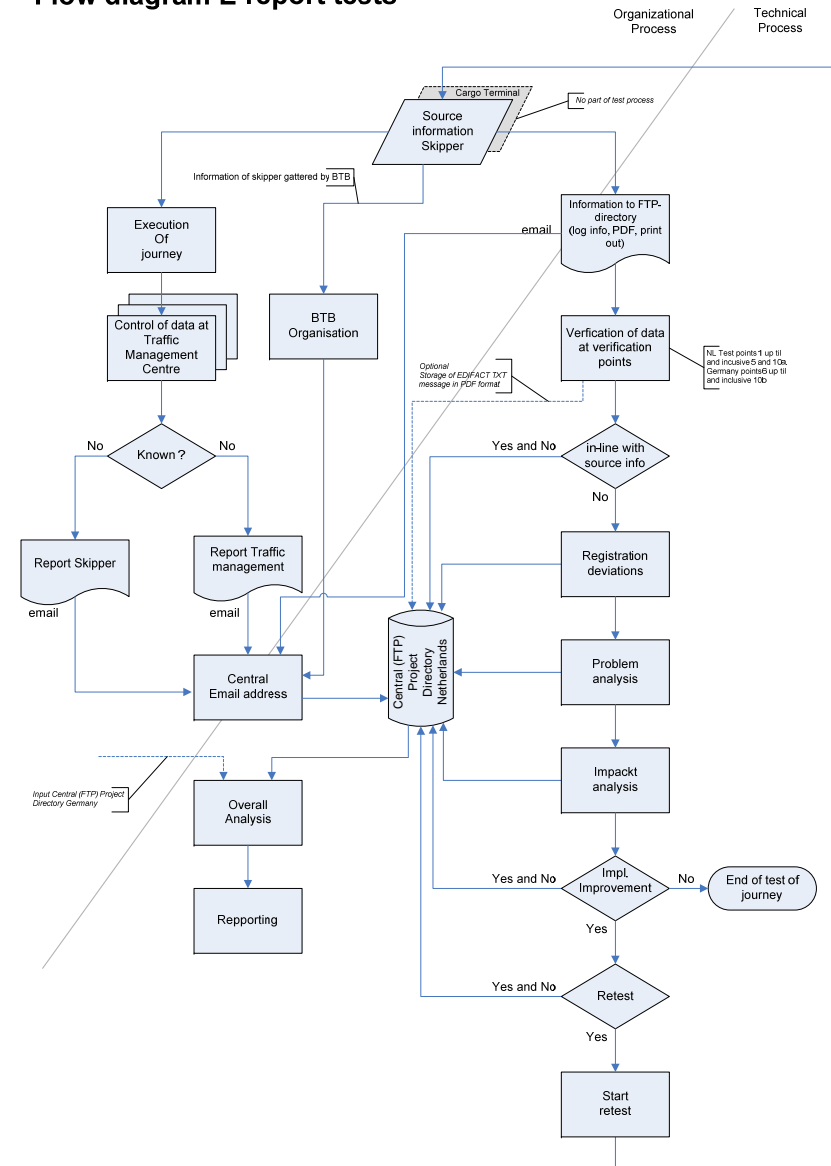
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## General approach (I)

### Basic principles of performed tests

- with regard to organisational embedding or familiarity:
  - the shipping that is subject to mandatory reporting must be aware of the technical possibilities/limitations of the Dutch <-> German link ;
  - both Governments must accept the routing of the information exchange between the two systems (IVS90 and MIBII);
  - the operators in the various traffic control stations must be aware of how to request/handle the reports;
- with regard to the message traffic under operational conditions:
  - correctness;
  - completeness;
- with regard to the operational systems:
  - robustness;
  - reliability;
  - timeliness;
  - simultaneity (stress-resistance);

Flow diagram E-report tests



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## General approach (II)

- single ship without cargo;
- single ship with
  - one type of non-hazardous cargo;
  - one type of hazardous cargo;
  - 4 or more type of non-hazardous and hazardous cargo;
  - one (1) container with hazardous load;
  - one (1) container with non-hazardous load;
  - 4 or more containers with hazardous and non-hazardous load;
  - 4 or more containers with hazardous and non-hazardous load and 4 or more hazardous and non-hazardous bulkloads (not in containers);
- combined hull shipment without cargo;
- combined hull shipment with:
  - hazardous cargo distributed across the ships;
  - non-hazardous cargo distributed across the ships;
  - container with hazardous cargo;
  - container with non-hazardous cargo;
  - 4 or more container (hazardous and non-hazardous) and 4 or more hazardous and non-hazardous bulkloads (not in containers) distributed across the ships;
- a change of a voyage
  - with cargo;
  - without cargo;
- a change of a combined hull shipment voyage;
- cancellation of a:
  - voyage with cargo;
  - voyage without cargo;
  - combined hull shipment voyage;

## General approach (III)

The following message data is verified for each voyage:

- Voyage data:
  - ship data (name, no. and dimensions of the sailing unit);
  - origin and destination (down to terminal/berth level);
- Container matrix (container totals, if there are containers on board):
  - total number of empty containers by category;
  - total number of loaded containers by category;
- Cargo details:
  - substance name, id. nos. (UN, HS) and weight of the cargo;
  - loading and unloading points (down to terminal/berth level);
- Container data (if the cargo is in a container)<sup>(1)</sup>:
  - container number and type;
  - stowage location (if indicated);

(1) In the case of a hazardous cargo, the correct name, UN no., class, classification, packaging group. In the case of a non-hazardous cargo, the correct name and HS code.

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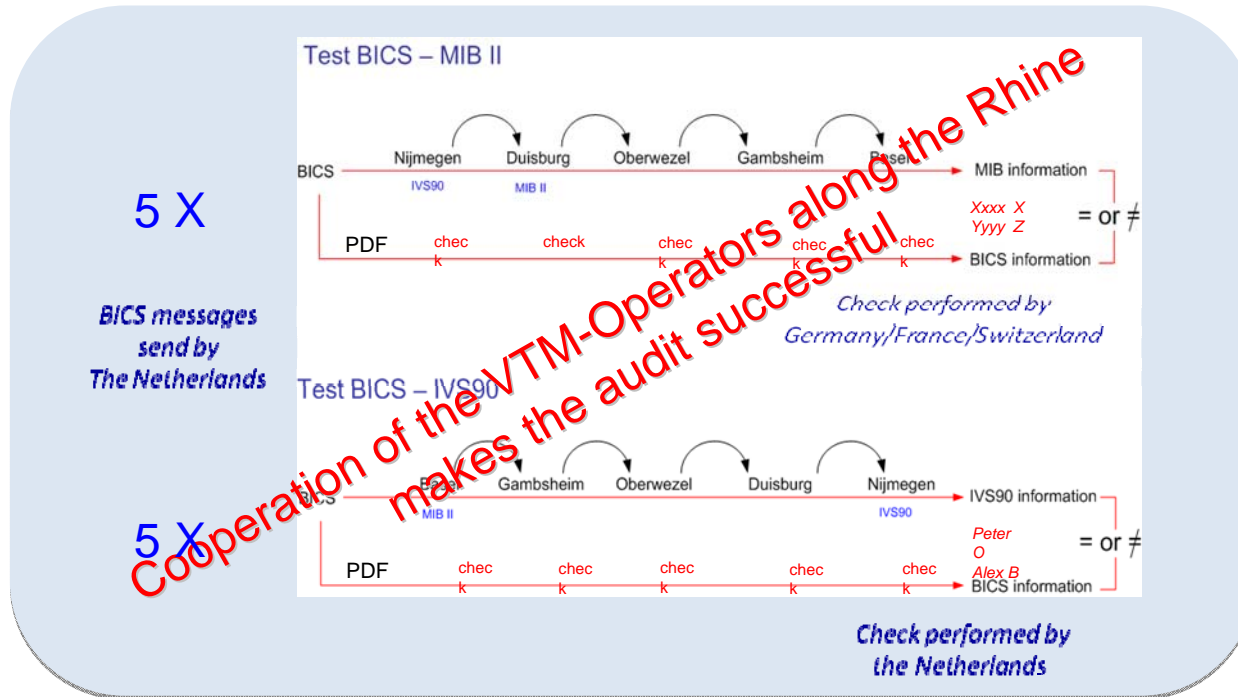
## 'Live' tests with BTB' test ships

| Participants 'CHAIN' TESTS |            |                |                                    |
|----------------------------|------------|----------------|------------------------------------|
| #                          | OFS-number | Name of ship   | Company                            |
| 1                          | 2104104    | ALPI           | BOUMAN Z                           |
| 2                          | 2323626    | AMIGOS         | KLEI HOLLANDER VOF VAN DER         |
| 3                          | 2329306    | AZOLLA         | VOF STORM SCHEEPVAART              |
| 4                          | 2326661    | CARONIA        | VINCENT HEUVELMAN                  |
| 5                          | 2324146    | CASA-NOVA      | VINCENT HEUVELMAN                  |
| 6                          | 2326056    | COMMANDER      | COMMANDER VOF                      |
| 7                          | 2330686    | FACTOFOUR      | SHIPPING FACTORY                   |
| 8                          | 2326484    | FENNY 1        | VINCENT HEUVELMAN                  |
| 9                          | 2324793    | FIXUT MARIS    | FIXUT MARIS VOF SCHEEPVAARTBEDRIJF |
| 10                         | 2327356    | FORENS         | FORENS VOF SCHEEPVAARTBEDRIJF      |
| 11                         | 2325641    | INITIA         | INITIA VOF SCHEEPVAARTBEDRIJF      |
| 12                         | 2329407    | JURA           | SCHEEPVAARTBEDRIJF VOF JURA        |
| 13                         | 2329377    | KILIYA         | PT BINNENVAART B.V.                |
| 14                         | 2321732    | LEYLA          | SCHEEPVAARTBEDRIJF LEYLA VOF       |
| 15                         | 2325828    | MARAJO         | MARAJO BV                          |
| 16                         | 2325825    | MEJANA         | MEJANA BV                          |
| 17                         | 2328681    | NIRMA          | DANCHA RIVERLINE                   |
| 18                         | 2321654    | REMBRANDTTOREN | REMBRANDTTOREN SHIPPING BV         |
| 19                         | 2325417    | SALUTE         | SALUTE VOF                         |
| 20                         | 2319631    | VEERHAVEN 7    | THYSSENKRUPP VEERHAVEN BV          |
| 21                         | 2323833    | VEERHAVEN IX   | THYSSENKRUPP VEERHAVEN BV          |
| 22                         | 2329273    | VEERHAVEN X    | THYSSENKRUPP VEERHAVEN BV          |
| 23                         | 2316506    | VEERHAVEN V    | THYSSENKRUPP VEERHAVEN BV          |
| 24                         | 2322865    | VEERHAVEN VIII | THYSSENKRUPP VEERHAVEN BV          |

Cooperation of the skippers makes the audit successful

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## Process: virtual 'chain' tests

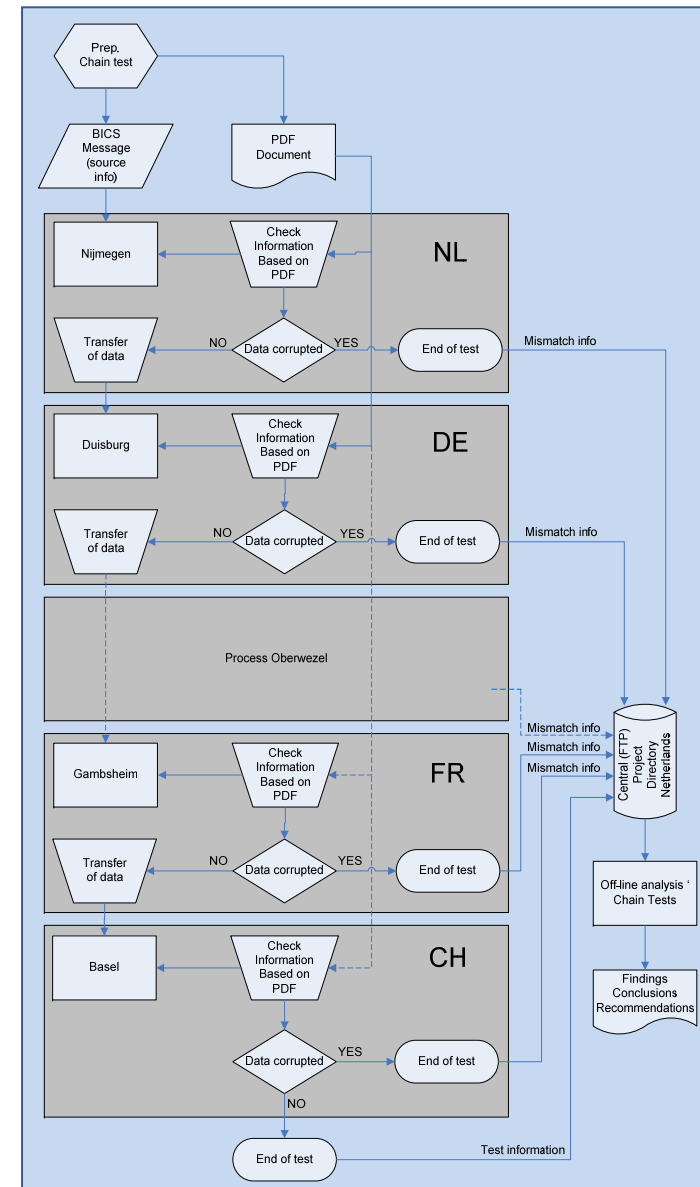


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## Chain tests

The following process was followed:

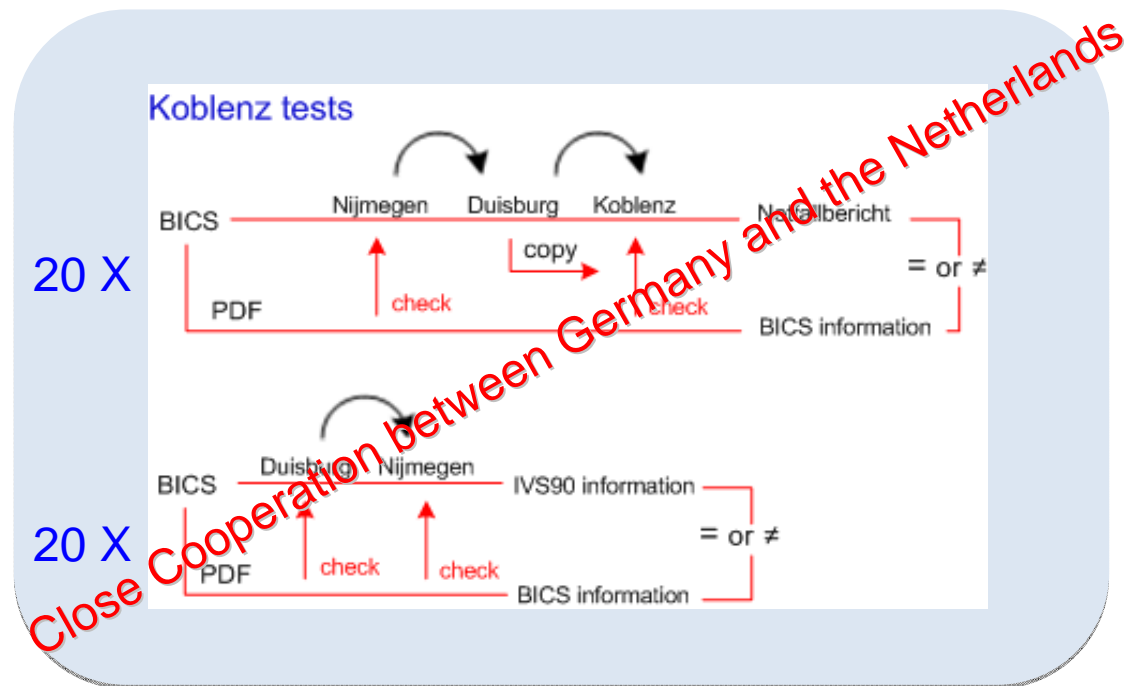
- pre-divined BICS-messages are prepared and generated (both directions) in NL;
- information received by the different VTM's was checked based on received PDF information out NL;
- in case the 'Notfallbericht' was sufficient, 'on-screen' information was used during the verification.
- all information used during the verification was collected and stored (electronically);
- if no corrupted data was found the electronic message was sent to the 'adjacent' VTM;
- if corrupted data was found an off-line analysis was performed and no data was sent to the 'adjacent' VTM;





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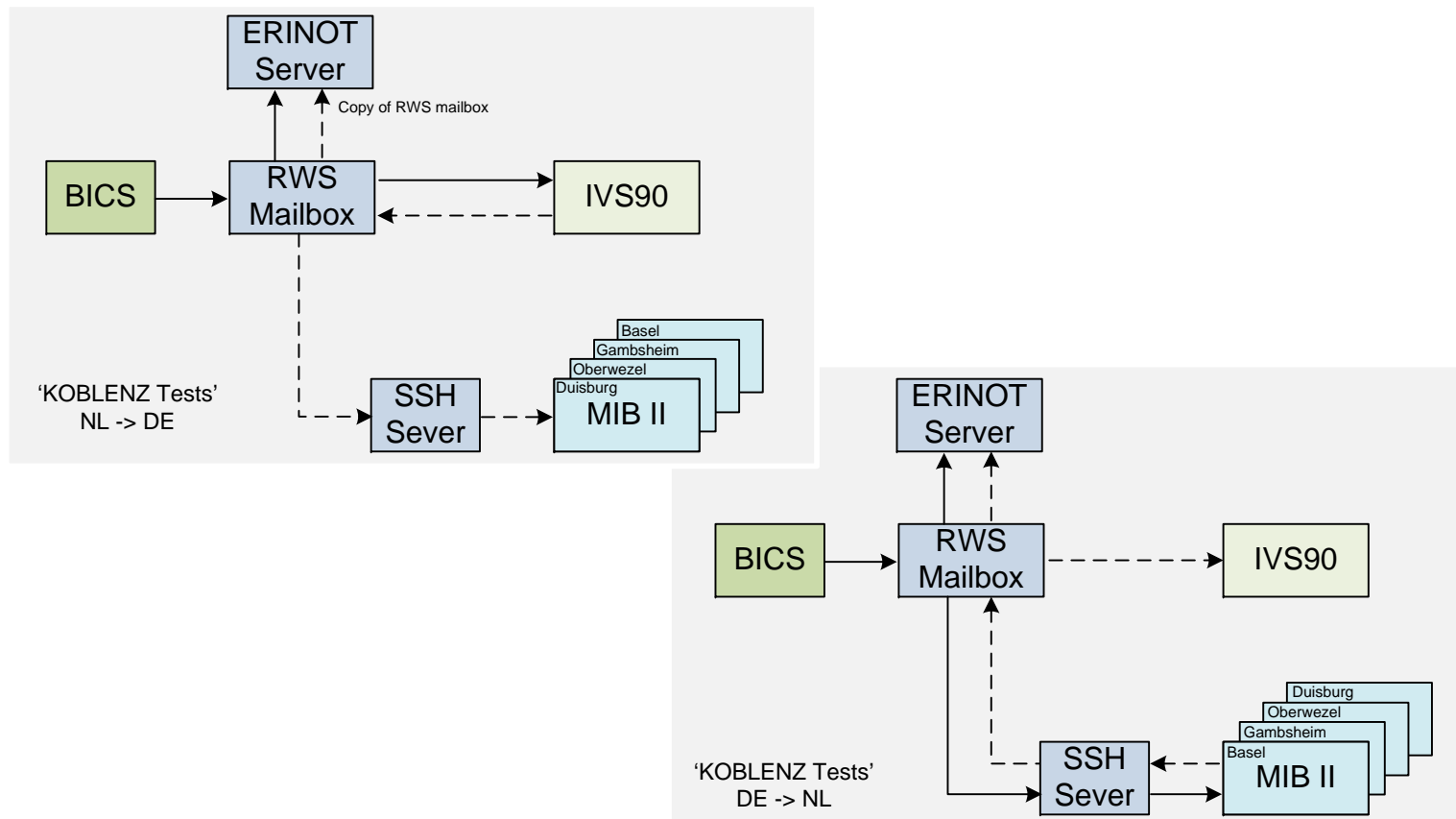
## Process: Koblenz tests



*Due to the willing cooperation of Switzerland it was possible to make use of 25 (not used) 'Amtlichen Schiffsnummern'*

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## Message flow Koblenz tests

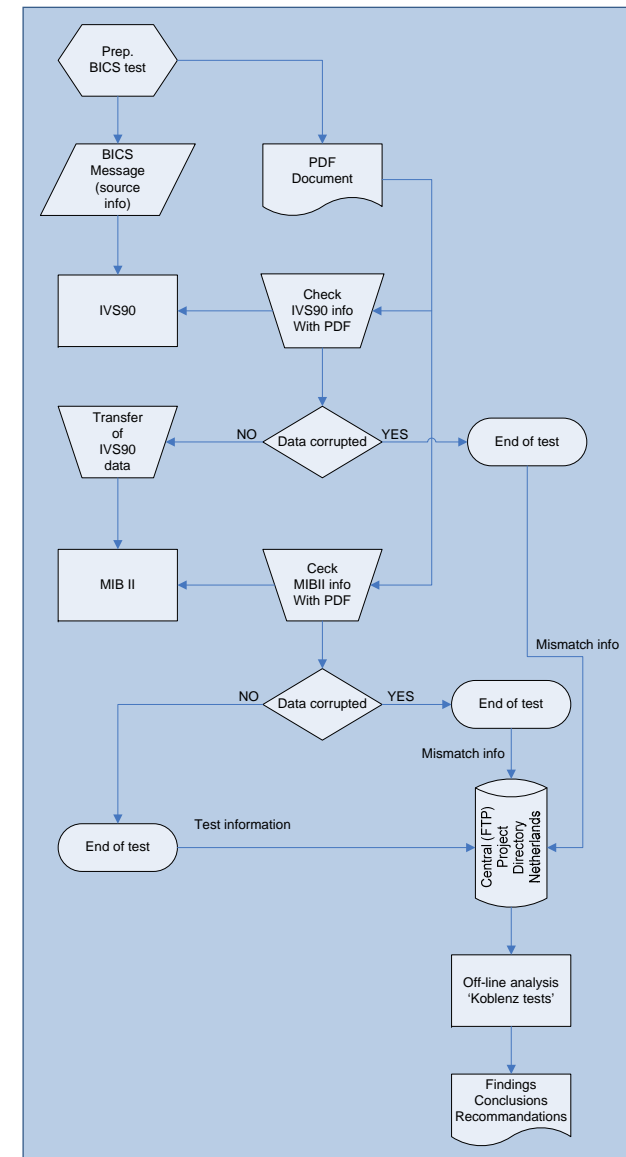


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## Koblenz tests

The following process was followed:

- pre-divined BICS-messages are generated in NL;
- received messages by IVS90/MIB II are checked;
- in case the 'Notfallbericht' was not sufficient, 'on-screen' information was used during verification;
- all information used during the verification was collected and stored (electronically);
- if no corrupted data was found the electronic message was sent to the 'adjacent' system (IVS90 to MIB II / MIB II to IVS90);
- if corrupted data was found off-line analysis was carried out and no data was sent to the 'adjacent' system;
- all information needed to perform an off-line analysis was collected (electronically);



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## Conclusions

### General

- 85% of the findings are of importance related to RPR 12.01 implementation;
- 70% of the findings are technical related (IVS, MIB, BICS, CP, ERINOT Server, etc.);
- rest 30% of the findings need a procedural 'approach';
- results of the audit are split in Priority 1 and 2 findings
- meaningless e-reporting messages (cargo, container nr., stowage location 'unknown' and errors);
- until now transferred e-reporting content is not 'transparent' (loss of data) between system (MIB <-> IVS90);

### Technical

#### ! some of the Prio 1 items

- same dangerous goods, different shipments in 1 container or barge will result in wrong total weight (safety issue);
- (re)linking of barges in transport combination to the last one announced in case same numbers are used (typo skipper for example). Related to dangerous goods it will be a safety issue;

### Procedural

- Communication has to be structured and harmonized:
  - VTM <-> VTM operator;
  - VTM operator <-> Ship/Skipper;
  - Technical/procedural -> skippers;

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## Recommendations (I)

- define ERINOT-Server as 'Notary function' for RPR 12.01;
- implement a transparent data exchange of e-report data given by skipper (skipper is after all responsible of the content). Think about "optional" fields like:
  - container stowage location
  - terminal codes;
  - voyage number;
  - CAR message;
  - inner packages (not yet used by inland shipping);
- harmonize European wide the use of Terminal codes;
- decrease data exchange delay (30 min) between MIB sub systems;
- reduce by active policy the number of 'meaningless' e-reporting messages;
- to be prepared to an increase of the number of e-reporting messages, perform (for both systems) a so called 'system load' test (stress test)
- in case of a 'syntax' error in an ERINOT message store it and send a 'RSP-message' back to the skipper (in-line with the 'notary function of the ERINOT-server);
- harmonize the policy towards the use of VES and CAR e-reporting messages European wide;
- automate the transfer of voyages of MIB <-> IVS90 ('slip one's mind' can't be happen);
- to get meaningful e-reporting information, press skippers by use of the used applications

## Recommendations (II)

### Way ahead

- solve defined findings:
  - **Prio 1** as quick as possible (before mid of May, 2009);
  - **Prio 2** before end 2009;
- solved Prio 1 findings have to be retested before RPR 12.01 will be implemented;
- check implementation of **Procedures** before RPR 12.01 will be implemented;
- solved Prio 2 findings have to be retested before end of 2009;
- activate implementation of RPR 12.01 **not** before:
  - priority 1 findings are solved;
  - end of September 2009 (priority 1 findings have to be solved and tested);
- keep time between mid of May and end of September as a reserve for testing and re-testing;

## Considerations

- extend the 'coverage region' of the 'ERINOT-Server' functionality European wide;
- define 'system' availability (MTBO) and fix it in a SLA – Maintain the SL !!;
- exchange all e-messages. (target group and non target group) (IVS90<->MIB);
- monitor (after implementation) RPR 12.01 e-reporting continue;
- as a final check execute 6 months after implementation of RPR 12.01 a 'system' (IVS90/MIB) Audit;
- accept and process/carry through the findings of the Audit (legal, technical and procedural aspects);
- mention/display stowage location of containers (if reported) in 'Notfall' report;
- in case of passenger vessels; get done; crew members and passengers will be reported separately (in-line with aviation rules);
- perform on regular basis ~~structured~~ *Last but not least*

- 'Central VTM-monitoring System Architecture' has to be considered/is needed based on cooperation between DF and NI (more cooperation beforehand is needed)

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